

प्रेषक,

मनोज कुमार सिंह,
प्रमुख सचिव,
उत्तर प्रदेश शासन।

सेवा मे,

प्रबन्ध निदेशक,
उत्तर प्रदेश जल निगम,
लखनऊ।

नगर विकास अनुभाग-5

लखनऊ: दिनांक: 04 अक्टूबर, 2019

विषय:-उत्तर प्रदेश जल निगम द्वारा किये गये सीवर गृह संयोजनों में CSO के कार्य सत्यापन में पायी गयी कमियों के संबंध में।

महोदय,

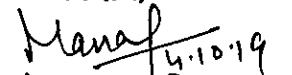
कृपया उपर्युक्त विषयक स्टेट सपोर्ट यूनिट, नगर विकास विभाग के पत्र दिनांक 11.09.2019 (छायाप्रति संलग्न) का संदर्भ ग्रहण करने का कष्ट करें।

2- इस संबंध में मुझे यह कहने का निदेश हुआ है कि स्टेट सपोर्ट यूनिट के उपरोक्त संदर्भित पत्र दिनांक 11.09.2019 द्वारा यह अवगत कराया गया है कि प्रयागराज में CSO द्वारा सीवर गृह संयोजन के कराये गये कार्यों के पुनःपरीक्षण में 5 प्रकरण ऐसे पाये गये जहां सीवर गृह संयोजन का कोई कनेक्शन नहीं थी, किन्तु उक्त कनेक्शन्स को श्री आर0के0 यादव, सहायक अभियन्ता जलकल विभाग द्वारा सत्यापित किया गया था। अतः उक्त के संबंध में श्री आर0के0 यादव, सहायक अभियन्ता जलकल विभाग, प्रयागराज का स्पष्टीकरण प्राप्त कर शासन को एक सप्ताह के अन्दर उपलब्ध कराने का कष्ट करें।

3- इस संबंध में मुझे यह भी कहने का निदेश हुआ है कि अवशेष सीवर गृह संयोजनों का कार्य शीघ्र पूर्ण कराते हुए कराये गये समस्त सीवर गृह संयोजनों का सत्यापन कराकर सत्यापन रिपोर्ट aasan.website पर अपलोड कराने के साथ ही पुनः परीक्षण में सही पाये गये कार्यों हेतु CSO को अविलम्ब भुगतान करने का कष्ट करें, ताकि वे सीवर गृह संयोजन के सत्यापन का कार्य तेजी से सम्पादित कर सकें।

संलग्नक:-यथोक्त।

भवदीय,



(मनोज कुमार सिंह)
प्रमुख सचिव।

संख्या एवं दिनांक उपरोक्त

प्रतिलिपि निम्नलिखित को सूचनार्थ एवं आवश्यक कार्यवाही हेतु प्रेषित-

- 1- निदेशक, नगरीय निकाय निदेशालय, उ0प्र0 लखनऊ।
 - 2- श्री संदीप मांझी, चीफ एग्जिक्यूटिव, स्टेट सपोर्ट यूनिट, नगर विकास विभाग, उ0प्र0।
- ई-मेल आई0डी0 proact.next@gmail.com

आज्ञा से,


(राधे कृष्ण)
संयुक्त सचिव।

State Support Unit

[for all CSO projects under SBM-U, AMRUT & Namami Gange]
Department of Urban Development
Government of Uttar Pradesh



Sandeep Majhi <proact.next@gmail.com>

To Director -- Local Bodies Directorate

To,
Dr. Kajal, IAS, Director
Directorate of Local Bodies
Department of Urban Development
Government of Uttar Pradesh
Lucknow, Uttar Pradesh

Dear Ma'am,

Subject : Re-verification of CSO work pending processing of e-invoices in Prayagraj : ref. the trailing e-mail, please

A comprehensive re-examination was conducted by us in last few weeks and five cases were found where "No HSC" was detected. Each of the cases where false reports were presumably generated, were physically examined yesterday -- citizens/ heads of the households were met and full details accessed. Following are the **key observations** --

1. All these HSCs were registered in www.aasaan.info in the first 2 weeks of May 2018 and were verified by ULB (Jal KalVibhag) in the third week of June 2018.
2. The assignment was at its nascent stage; no support structure or monitoring & management process in place; these look omission than deliberate attempt. We consider, the field functionaries from ULB and CSOs were untrained; no orientation imparted, whatsoever;
3. There is a pattern : All such reports were filed by
 - One single CSO (*Manav Vikas Evam SevaSansthan _ MVESS*), and
 - One single ULB verifier (*Er. R K Yadav, Assistant Engineer, Jal KalVibhag, Prayagraj Nagar Nigam*).
4. In 4 of the 5 houses, sewer pipelines are laid inside the premise of the houses, meaning ensured citizens' involvement in connecting the houses -- made connected expenses. In one of houses, which is already sewer connected with Allahabad Development Authority (ADA) facilities, 2 HSCs' connection attempted pursuance of having another alternative HSC. None of the citizens expressed any grudge; whatsoever.

Sanjay
11 Sep 2019, 12:49)
Allahabad start HSCs to make connections.
→ fix responsibility of ULB & CSO.
1/19/19

State Support Unit

[for all CSO projects under SBM-U, AMRUT & Namami Gange]
Department of Urban Development
Government of Uttar Pradesh



Conclusions drawn –

- CSOs, ULBs and UPJN contractors might have coordinated on the ground; in each case, ULB and CSOs were given the feeling that the work is about to be accomplished; hence, verification reported in advance. The works eventually was not completed by the contractors concerned (*M/s. Sai Kripa and M/s EMS InfraCom*).
- The justification behind non-completion of the HSCs could be citizens not willing to provide connecting pipes required for inside the house premise.
- In one solitary case, the connection might have been disconnected/ broken by the citizen because of choked lines and back-flow of sewer/ gas. Afraid, the citizen does not seem to concede this now. This area (Nayapura, Myorabad ward) demands major CSO-engagement as the sewer house connection work is in shambles; affected with host of non-performance in quality of sewer construction & cleaning thereof. Solid waste management too seek urgent step-up.

Considerations and recommendations -

1. CSO payment :
 - Payment of all 3 CSOs are held-up. Payment for the 2 CSOs with clean and complete report may be immediately released to enable start works ahead.
 - Release of payment for the CSO in question (MVESS) may wait till an adequate view is taken based on the points that the CSO is (a) Lucknow-based and has no presence in Prayagraj besides the current assignment; (b) generally nonresponsive to SSU suggestions and communications thereabout; (c) didn't turn up to accompany the physical verification of the wrongly reported HSCs despite repeated intimation and the CSO committing to such.
2. ULB/ Jal KalVibhag, Prayagraj :
 - The incumbent teams must be trained along ULB verification and complying with aasaan.website work processes;
 - The verifier in question must be spoken to;
 - Adherence to laid down work-processes; timelines thereof, must be ensured by the assigned team of officials/ functionaries and accountants.
3. UP Jal Nigam and 2 associated contractors – may be directed to :
 - Immediately connect the hhs in question and report accomplishment;

State Support Unit

[for all CSO projects under SBM-U, AMRUT & Namami Gange]

Department of Urban Development
Government of Uttar Pradesh



- Conduct a comprehensive review of (a) quality & progress of house connection work that is underway, and (b) carefully seek HSCs connecting to all 3 Hhs sources viz: toilets, bathroom and kitchen;
- generate HSC lists in aasaan.website portal __ under trial now with UPJN.

We shall remain accessible to each one of the stakeholders that seeks assistance along field operations and anything that pertains to the portal.

We look forward to your kind intervention, Ma'am, to resume the operational process, please. I shall be available anytime to you to furnish any additional information that is needed.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Sandeep Majhi". The signature is fluid and cursive, with a small flourish at the end.

Sandeep Majhi
(Head - State Support Unit)